



Adventure Destinations

Adventure Destinations Pty Ltd

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Reservation Form and Booking Conditions

Date: Tour name / Itinerary

Date of departure from home city: Number of Passengers:

Important - Please use legal names and information as reflected on your passport to complete the following booking form.

Passenger 1

Title:
First Name:
Middle Name:
Last Name:
Address:
Town / City:
State: Post Code:
Phone:
Mobile:
Email address:

Passenger 2

Title:
First Name:
Middle Name:
Last Name:
Address:
Town / City:
State: Post Code:
Phone:
Mobile:
Email address:

SPECIAL REQUIREMENTS

Dietary Requirements: Dietary Requirements:

Special Needs/Medical Conditions: Special Needs/Medical Conditions:

Can you climb stairs? yes / no Can you climb stairs? yes / no

Can you get into and out of a boat, train or bus? yes / no Can you get into and out of a boat, train or bus? yes / no

Can you climb into a bath? yes / no Can you climb into a bath? yes / no

Smoking / Non Smoking Smoking / Non Smoking

PASSPORT INFORMATION

Passport #: Passport #:

Country of Issue: Country of Issue:

Date of Issue: Date of Issue:

Date of Expiry: Date of Expiry:

Date of Birth: Date of Birth:

Citizenship: Citizenship:

NEXT OF KIN

Full Name: Full Name:

Address: Address:

Contact Details: Contact Details:

TRAVEL INSURANCE: (please ✓)

Booked through Adventure Destinations Own Travel Insurance Travel Insurance declined

I / we have read and understand the Adventure Destinations terms and conditions overleaf.

Signed: Signed:

Date: Date:

Booking Terms & Conditions

BROCHURE VALIDITY

This brochure was published in December 2011. The information presented in our brochure is correct to the best of our knowledge at the time of printing but is subject to change without notice. Changes may occur since publication with respect to prices, itineraries, duration of holidays, service standards, tour content, airline fares and schedules. Please confirm details of your requirements at the time of booking to ascertain if there have been any alterations to the tour you select before you book.

PRICES

Prices stated in this brochure are in Australian Dollars (\$AUD) and are indicative only and current at the time of printing. Adventure Destinations reserves the right to vary the cost of the tour, taxes and airline prices if necessary by reason of currency fluctuation, component cost increase, or airfare increase. All prices are subject to confirmation from local tour operators.

DEPOSIT

A non-refundable 25% deposit per person, with a minimum of \$250 per person plus a signed and completed Adventure Destinations booking form, is required within 7 days (unless otherwise stated) of confirmation to confirm a booking. We recommend booking early to avoid disappointment. Receipt of non-refundable deposit and the signed/completed booking form, will be taken as an understanding by Adventure Destinations that the participant has checked their confirmed travel arrangements and has read and agreed to the terms and conditions set forth in this brochure.

SPECIAL DEPOSIT REQUIREMENTS

Some overseas suppliers require either an additional or higher non-refundable deposit to be collected to meet their booking conditions. These are usually between 20% and 50%. Please contact Adventure Destinations for full details and to see if this applies. Otherwise relevant details will be provided upon confirmation.

FINAL PAYMENT

Payment in full must be completed no less than 60 days before travel. Note: some tours may require payment earlier and this will be advised with the booking confirmation.

PRICE GUARANTEE ON FULL PAYMENT

No surcharge in respect to cost or currency fluctuations will be made to the arrangements of your holiday once full payment has been received by Adventure Destinations, unless any changes are made to your booking in accordance with these terms and conditions. This price guarantee does not apply to: fares, charges or levies imposed by airlines up until ticketing; or any taxes, charges or levies imposed by government or their agencies.

BREAKDOWN OF COSTS

As all Adventure Destinations touring modules and packages are based on confidential and specially negotiated rates, we reserve the right and will not give out nor supply a breakdown of costs at anytime.

CANCELLATIONS

Cancellation fees will be levied relative to the amount of notice given as follows:

Days Notice	60 or more	59-46	45-31	30-1
% of Fare	Loss of Deposit	65%	85%	100%

The above are Adventure Destinations cancellation fees. Airlines and Tour Operators may have additional fees. Transfer of a confirmed booking to another tour or departure date is deemed to be cancellation of the original booking. No refund for cancellation or unused services on or after commencement date. Please note that employees of any overseas suppliers are not authorised by Adventure Destinations to make any undertakings to our clients in respect of refunds or other matters.

NOT INCLUDED IN COSTS

International and domestic airfares and airport/hotel transfers are not included unless specifically stated. Passports, visas, vaccinations, passenger taxes, insurance, meals (other than those stipulated), emergency evacuation costs, all items of a personal nature such as excess baggage, telephone calls, laundry, room service, airport taxes and government taxes

CLIENTS NAMES – EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers, require names to be given exactly as stated in your passport. It is your responsibility to provide this important information. If you or your Travel Agent do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will incur any fees charged, such as airline cancellation charges or re-issue fees, in addition to Adventure Destinations own administration fee.

ITINERARY CHANGES

Adventure Destinations endeavours to perform all holidays in line with published itineraries but reserves the right to amend or alter itineraries for such reasons as service requirements, seasonal demand, road or weather conditions or unforeseen circumstances. Where a change is of a significant nature, it will be advised to all tour participants. Adventure Destinations reserves the right to substitute hotels, lodges, inns and camps with properties of similar standard.

CREDIT CARDS

Non-refundable credit card service fees will be applied to the dollar amount charged as follows: Mastercard and Visa – 1.12%. We do not accept payments via American Express or Diners Club.

LATE BOOKINGS AND AMENDMENT FEES

Any reservations made within 60 days of travel before departure from Australia must be accompanied with either full payment or a credit card guarantee, due to being within the cancellation penalty period. In addition a late booking fee of \$55 per file will be charged for bookings made within 14 days of departure. Should you need to alter your original reservations, due to extra administrative and communication costs incurred, there will be an automatic fee charged of \$50 per amendment or transaction. Additionally there may be cancellation fees levied by the tour operator or fees may be applicable where arrangements have been pre-purchased.

TRAVEL INSURANCE

It is a condition of your booking that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. Insurance policies rarely cover for loss of cash. The choice of insurer is at the sole discretion of the client. We strongly suggest that insurance be purchased at the time the non-refundable deposit is paid, as Adventure Destinations cancellation conditions will be strictly enforced.

HOTEL AND TOUR INFORMATION

Whilst every effort is taken to ensure the accuracy of hotel and tour information, we rely on the information supplied to us. As all hotels and tour operators can make changes to the service and facilities, with or without notice, Adventure Destinations cannot be liable for any errors or omissions caused by the hoteliers and operators concerned.

PASSPORT

You must have a valid passport with a minimum of 6 months validity from departure date from the country you are visiting.

CONSULAR ADVICE

The Australian Department of Foreign Affairs and Trade issues travel advices on most countries. These are available by calling 1300 555 135 or visiting their web site www.smartraveller.gov.au. We recommend that you review this information both prior to making your booking and prior to departure.

VACCINATIONS

Please discuss with your doctor, Travolvax or a Travel Medical Vaccination Centre, in regards to any recommended or compulsory vaccinations and medical requirements. It is your responsibility to ensure that you have the appropriate vaccinations and necessary documentation required.

VISA REQUIREMENTS

It is mandatory that you familiarise yourself with any visa requirements applicable in the countries you are visiting. Foreign nationals require a re-entry visa for Australia, which should be obtained before departure. Adventure Destinations will not be held responsible for passengers travelling without the correct travel documents. We refer you to the following link for VISA guidelines www.adventuredestinations.com.au/Visalink.html. This information is a guide only, so please check with the appropriate consulate for exact information.

TOUR CONDITIONS

Adventure Destinations does not itself provide carriage services, accommodation, transport or tours. Adventure Destinations acts as an agent for accommodation providers, air, coach, shipping, rail and other transport providers, tour operators and other service and product providers (referred to as "Service Providers"). All products and services provided by Service Providers are provided on those Service Providers own terms and conditions which may include limitations and exclusions of liability. All bookings with Adventure Destinations and all tickets, vouchers, receipts, coupons, exchange orders and other like documents issued to the client, are subject to each Service Providers terms and conditions governing the provision of products and services to be provided by that Service provider. Adventure Destinations shall not be liable for any acts, omissions or defaults whether negligent or otherwise, of any Service Providers. Adventure Destinations shall not be liable (whether in contract, tort or otherwise) for any injury, illness, death, loss, damage, expense, delay or inconvenience resulting directly or indirectly from circumstances outside of Adventure Destination's control, including acts of nature, war, civil disturbances, strikes, floods, acts of government or authorities, breakdowns, accidents, disease, quarantine, terrorism, medical or customs regulations, and alterations, cancellations or delays concerning itineraries, timetables or accommodation.

CONSUMER CLAIMS

Should you encounter any problems on your holiday, it is always better to try and solve it directly with the supplier. If it is not possible to do so and you wish to lodge a complaint please do so in writing within 30 days of completing your Adventure Destinations arrangements.

CONTRACT

The contract between Adventure Destinations and the client shall be governed by the laws of the State of Victoria. By making a booking with Adventure Destinations, the client agrees to be bound by the terms and conditions referred to in our brochure and in the Adventure Destinations booking form.